



EUROPE HEALTH

Europe Health in cooperation with



الإماراتى الأوروبى للسياحة العلاجية
EMIRATES EUROPEAN Medical Tourism

Emirates European Medical Tourism

FEBRUARY 2023



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Company Profiles of

Europe Health GmbH

Emirates European Medical Tourism

Seralux GmbH

Ergonomic Care

Travel-med.online





EUROPE HEALTH

EUROPE HEALTH
GMBH



EUROPE HEALTH

Europe Health was founded in 2003. Europe Health is committed to assist patients living abroad and seeking the best medical care in European countries by coordinating and taking over the organization of the entire travel and hospital stay (medical tourism). The services are directed towards premium segment medical tourists, mainly from the Arab region.

Year of foundation: 2003
 CEO: Dipl.-Kfm. (MBA / University of Bamberg/ Germany)
 Salah Atamna
 Branch offices: 25 in Germany (inside and outside the hospitals)
 Employees: 90 employees, consisting of medical management, logistics, interpreters, drivers, marketing, and case managers - divided among the offices in Germany
 Fleet: 80 vehicles, which can be expanded indefinitely at any time as required

Over the past 20 years, Europe Health has supported more than 100.000 patients in Germany and Europe. Average per year: 3.000 patients

Services for International Patients:

- Transfer of patients from the airport to the Hospitals and their accommodations
- Transfer from the accommodation to hospitals / doctors
- Flight reservations
- Assistance with obtaining and extending visas
- Patient care in Germany and Europe
- VIP Service, Concierge service, Limousine service, 24/7 day care

Cooperation with governments of:

- UAE/Military in Austria from 2013 – 2016 and Germany
- State of Qatar: 2011 to date
- State of Kuwait: 2006 to date
- Kingdom of Saudi Arabia: since 2004
- Kingdom of Bahrain: since 2006
- State of Libya: since 2012
- People's Democratic Republic of Algeria: since 2022

Hospital partners in Germany





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Features of Europe Health:

- Organization of the first worldwide congresses: health tourism in Munich 2008 and Budapest 2009
- Publication of own medical magazines
- Own offices in the hospitals, the so-called International Office
- Doctor/surgeon programs: sending patients to Arab countries to operate on site.
We cooperate with European hospitals willing to treat patients in Germany and Europe. The goal is to support the Arab countries with training programs and local surgeries in the next 5-10 years so that the countries will be able to have their patients treated domestically.
- Europe Health guarantees fast appointments, and fast processing of inquiries, because of Europe Health good relationships with hospitals and doctors for over 20 years

See Appendix 1 and 2 for more information

Emirates European Medical Tourism's mission is to assist patients from the Gulf region looking for the best medical treatment in European countries to make their choice. In addition, EEMT provides the entire organization of their hospital stay, such as:

- Obtaining the patient's medical reports
- Selecting hospitals for the patients
- Organizing visas and entry formalities
- Organizing flights and accommodations

Services for Patients in the Gulf Region:

- Organizing doctors/surgeons from Europe for treatment in the Gulf region
- Surgeries are performed in local hospitals

EMIRATES EUROPEAN — MEDICAL TOURISM



الإماراتى الأوروبى للسياحة العلاجية
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SERALUX GMBH



Seralux offers a full range of tourism services at the highest level.

- Travel planning, flight booking, hotel booking
- Rental car service, limousine service
- Security Service
- VIP Service 24/7

Seralux has the latest vehicles in its fleets such as S-Class, V-Class, E-Class, Range Rover and many more in its fleet.

Features of Seralux:

- Guest care - over 16 years of experience
- VIP Service: perfect organization, best vehicles with English-speaking drivers or Arabic-speaking drivers of your choice
- All round support: Seralux has a lot of experience in 24/7 VIP support

[See Appendix 3 for more information](#)

ERGONOMIC
CARE



Ergonomic Care is a medical supply store with orthopedic technology.

We treat patients from Arab countries in the field of prostheses such as: UAE, KSA, Kuwait, Qatar, Algeria, Libya etc.

Program: Ergonomic Care builds a prostheses manufacture in the countries and supports the patients on site in this area. In addition, Ergonomic Care organizes a training program for the local technicians to create the possibility of producing prostheses locally at the highest level in the future.

[See Appendix 4 for more information](#)



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TRAVEL-MED.
ONLINE



The [travel-med.online](#) platform is in the preparatory phase and will be available to our partners in around 6 months. The patients can then discuss medical questions with the German doctors via video conference with the assistance of an interpreter.

The advantages:

- No unnecessary long journeys for patients from abroad
- Savings on traveling expenses
- No waiting in hospitals or waiting rooms
- Fast and reliable diagnosis by specialists
- Second opinion
- The patient comes to the treatment if it is necessary after the online appointment

[See Appendix 5 for more information](#)